



# BACK in training

Training programmes delivered  
exclusively by Backhouse Jones

BACKHOUSE  
JONES

TEAM

**At Backhouse Jones we understand the demands of running a business and the difficulty in allocating sufficient time for training. But can you afford to be without it and why take the risk?**

To make things easier we have compiled a portfolio of key training programmes which can be tailor-made to suit your operational requirements. Training is available in either manageable bite sized chunks or intensive full day brainstorming sessions.

We train everybody from boards of directors of blue chip companies through to individual transport managers and engineering teams who require a better understanding or general refresher regarding their compliance obligations.

**We know transport law**

 **wards**

## Our Unique Selling Point

*“Good, detailed presentation – delivered well. Detail provided will enhance engineers’ understanding of their responsibilities”*

Backhouse Jones takes a holistic approach when delivering seminars and has the expertise crossing all legal disciplines (regulatory, employment, corporate, commercial) in order to meet the requirements of your specific training needs.

In the UK, any business which relies heavily on transport as a fundamental part of its organisation will find that a significant number of its management decisions are

directly or indirectly linked to its regulatory obligations. These all-pervading obligations may not be obvious to lawyers without transport expertise.

Backhouse Jones are uniquely industry specific which explains why we advise and deliver training for most of the major operators (PCV and HGV) throughout the UK.

# Articulate advice

# Our Training Portfolio

Our training sessions focus on either regulatory compliance or employment, or if required, a combination of both. Seminars are delivered to individual organisations usually involving a maximum of 15-20 delegates. Training lasts for half a day and all material is tailored specifically to the individual company with relevant recent scenarios.

\*We are constantly developing and refining our training portfolio. If you would like us to deliver training on a topic which is not listed, please contact us and we can discuss your training needs further. We can provide bespoke training tailor-made to suit your operational requirements.

Title	Course objective	Aimed at	Duration
ADAB to the Drawing Board	Comprehensive training on the regulatory regime covering the operation of commercial vehicles. Training encompasses the Operator's Licence and the powers of the Traffic Commissioners in addition to criminal proceedings and sanctions. Specific attention is given to analysing the responsibilities and liabilities of the operator, transport managers, directors and senior management teams.	Directors, Senior Management Teams	3 hours
ADAB up your Knowledge	A key refresher for Transport Managers and Operational teams. Reference is made to the undertakings on the Operator's Licence with an overriding message that delegates must "effectively and continuously" manage and deliver their compliance obligations. Training is intended to be interactive with the opportunity to revisit the Transport Manager's compliance obligations together with any relevant legislation updates.	Transport Managers, Operational Teams (Engineering) and HR	3 hours
ADAB up to Speed	Become familiar with recent and forthcoming legislative changes which have an impact on the regulatory regime and the safe keeping of your Operator's Licence.	Directors, Senior Management, Operational Teams	2 hours
The Devil is in the Detail	Dust off your systems! Examine your current maintenance regime and consider the most common areas where compliance falls down. The training will focus on the following hotspots for operators; maintenance, financial standing, drivers' hours and general compliance management.	Operational and Engineering Teams	3 hours
Driving you to Distraction	A training course focused on driver management. Drivers are a critical part of your maintenance system and they are also your front-line operator. However, does driver plus licence equate to competency?	Operational and Engineering Teams	3 hours
ADAB in the Loop	A review of the Senior Traffic Commissioner's (STC) latest statutory guidance and directions in relation to vocational driver conduct. Training aims to provide drivers with a comprehensive understanding of what conduct might affect their 'fitness' to hold a vocational driving entitlements; what a driver conduct hearing is and what action the Traffic Commissioner might take against vocational driving entitlements.	Driving Teams	3 hours
Oil the Wheels	Refresh your knowledge of disciplinary and grievance procedures, how to manage absenteeism and understand the ramifications that poor employee management may have on your Operator's Licence.	Senior Management and Operational Teams (HR departments)	3 hours

# What The Industry Says About Us\*:

**“It was an eye opener as to what I could be prosecuted for”**

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**“Well presented and at the right level”**

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**“In depth knowledge diluted to workshop terminology”**

**“Exceptionally well delivered, with an understanding of our industry. Maintained everyone’s attention/interest from start to finish”**

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**“Learnt how important paperwork is!”**

**“Even though I only completed my CPC exams last year it is good to be reminded of TM responsibilities and implications of non-compliance”**

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**“Some aspects were a real eye opener”**

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**“The ‘TM’ role is critical and everyone must understand who this is and what is expected”**

## Value added training

Training and the development of proactive systems is fundamental to our service and provides value added benefits. Industry specific training reduces the risk of a reactive approach that can allow an issue to escalate to the point of a Public Inquiry, court appearance or a Tribunal.

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\*Quotes taken from compiled feedback from recent training delivered by Backhouse Jones



# feed **feed NDA8** \*

\*Compiled figures from recent regulatory compliance training delivered by Backhouse Jones

## 100%

of delegates said that their training by Backhouse Jones met their expectations.

## 93%

of delegates said that their overall understanding of their role in compliance and those of their colleagues had significantly improved since the training.

## 98%

said their overall understanding of the operator licensing regime and the expectations imposed by the Traffic Commissioners had significantly improved.



## How to book

For further information or to obtain a bespoke price for Backhouse Jones to deliver your training requirements, please contact a member of our marketing team:-

E: [marketing@backhouses.co.uk](mailto:marketing@backhouses.co.uk) | T: 01254 828300

[backhousejones.co.uk](https://backhousejones.co.uk)

### **The North**

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The Printworks

Hey Road

Clitheroe, Lancashire

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### **The South**

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